



Institute of Quarrying New Zealand (Inc)

WEBINAR

Improving Your Problem-Solving Skills

Duration: 1 hour

CPD Hours: 1-hour Unrestricted Activity to participate in the webinar. Participants will be invited to complete a multiple-choice quiz at the conclusion of the webinar. Successful completion and a 100% score will attract an additional 1-hour Unrestricted Activity.

Topics:

1. Overview – why improve your problem-solving skills?
2. Knowing yourself
3. Staying focused
4. Asking questions
5. Analyzing information
6. Important parameters you need to consider
7. Simple problem-solving methods
8. Complex problem-solving methods
9. Understanding the problem
10. Determining the criteria
11. Finding solutions
12. Limiting decisions and making a final choice
13. Implementing the solution
14. Avoiding logical fallacies
15. Avoiding data manipulation
16. Avoiding small group pitfalls
17. Putting it all into practice

Cost:

- \$25 IOQ NZ Member
- \$25 IQA Member
- \$50 Non-Member